

# XtremeDV-DP2 User Manual



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# Safety Instructions

## Safety Instructions (UK)

To prevent damage to your EMS product or injury to personnel operating the equipment, please read the following safety precautions prior to operation. These instructions should be made available to all those who will use and operate EMS products.

### Power Supply

All EMS products require a mains power supply. This power supply must be disconnected when equipment is being upgraded or relocated.

### Cables

Do not expose cables to any liquids; doing so may cause a short circuit which could damage the equipment. Do not place heavy objects on top of any cables as this can cause damage and possibly lead to exposed live wires.

### Ventilation

All computer equipment should be located in a well ventilated area. All ventilation holes on the computer casing must be kept clear of any obstruction at all times. Failure to do so will result in the system over heating and damaging your equipment.

### Working Environment

The equipment should be located in an environment free from dust, moisture and extreme changes in temperature and should be placed on a stable and solid work surface. Liquids (hot/cold drinks etc) should not be placed near the equipment as spillage could cause serious damage.

### Gas/Flammable Liquids

Electronic equipment should never be used in the presence of gas or any flammable liquid, doing so could result in an explosion or serious fire.

### Smoke/Unusual Smells

Should you notice smoke or unusual smells being emitted from your computer, turn off and unplug the system from the mains supply. The system should then be passed to a qualified technician for inspection. Continued operation could result in personal injury and damage to property.

### Maintenance

Maintenance should only be carried out by competent technicians, any EMS plug-in cards that are physically damaged should be returned to EMS for repair using EMS RMA procedures.

### Disposal

At the end of life all EMS products should be disposed of as per local laws and regulations dictate. In UK contact EMS to arrange disposal. Our WEEE registration number is WEEE/AA0005ZR.

## Consignes de sécurité (Fr)

Afin de ne pas endommager votre produit EMS et d'éviter tout risque de blessure du personnel exploitant le matériel, veuillez lire les consignes de sécurité suivantes avant toute utilisation. Ces instructions doivent être mises à disposition de toute personne souhaitant utiliser et exploiter les produits EMS.

### Alimentation électrique

Tous les produits EMS requièrent une alimentation électrique principale. Cette alimentation électrique doit être interrompue en cas de mise à jour ou de relocalisation du matériel.

### Câbles

Ne pas exposer les câbles à un liquide quelconque car cela pourrait provoquer un court-circuit susceptible d'endommager le matériel.

Ne pas placer d'objets lourds sur les câbles car cela pourrait causer des dommages et conduire éventuellement à des fils électriques dénudés.

### Ventilation

Tout matériel informatique doit être disposé dans un endroit bien ventilé. Veiller à ne jamais obstruer les orifices de ventilation du boîtier de l'ordinateur ; sinon, il y a un risque de surchauffe du système et votre matériel peut être endommagé.

### Environnement de travail

Le matériel doit être placé sur une surface de travail stable et solide, dans un environnement exempt de poussière et d'humidité et non exposé à des variations extrêmes de températures. Ne pas placer de liquides (boissons chaudes/froides, etc.) près du matériel, car un déversement accidentel pourrait causer de graves dommages.

### Gaz/Liquides inflammables

Le matériel électronique ne doit jamais être utilisé en présence de gaz ou de liquide inflammable ; cela pourrait entraîner une explosion ou un grave incendie.

### Fumée/odeurs inhabituelles

Si vous constatez la présence de fumée ou d'odeurs inhabituelles émanant de votre ordinateur, éteignez-le et débranchez le système de l'alimentation secteur. Dans ce cas, le système devra être confié à un technicien qualifié pour inspection. Une poursuite de son utilisation risquerait de provoquer des blessures corporelles et des dommages matériels.

### Entretien

L'entretien doit impérativement être effectué par des techniciens compétents, toute carte enfichable EMS physiquement endommagée est à retourner à EMS pour réparation via la procédure EMS RMA.

### Élimination

En fin de vie, tous les produits EMS seront éliminés conformément aux législations et réglementations locales. Au Royaume-Uni, veuillez contacter EMS pour organiser l'élimination. Notre numéro d'enregistrement de Déchets d'équipements électriques et électroniques : WEEE/AA0005ZR.

## Instrucciones de seguridad (Esp)

Rogamos leer las siguientes instrucciones de seguridad antes de poner en funcionamiento el equipo, a fin de evitar daños en su producto de EMS o lesiones al personal encargado de su manejo. Poner estas instrucciones a disposición de todos aquellos que vayan a utilizar y/o manejar los productos de EMS.

### Alimentación eléctrica

Todos los productos de EMS requieren una fuente de alimentación eléctrica. Esta fuente de alimentación eléctrica debe ser desconectada durante las tareas de renovación o traslado.

### Cables

No exponer los cables a líquidos, ya que ello puede causar un cortocircuito y, por consiguiente, daños en el equipo. No colocar objetos pesados sobre los cables, ya que esto puede ocasionar daños y poner al descubierto los cables vivos.

### Ventilación

Todos los equipos informáticos deben estar situados en un área bien ventilada. Mantener todos los orificios de ventilación de la carcasa del ordenador siempre libres de obstrucciones de cualquier tipo. En caso contrario, podría producirse un sobrecalentamiento del sistema y daños en el equipo.

### Entorno de trabajo

El equipo debe estar emplazado en un ambiente sin polvo, humedad ni cambios bruscos de temperatura y debe ser situado sobre una superficie estable y sólida. No colocar líquidos (bebidas calientes/frías, etc.) cerca del equipo, ya que un derrame podría causar graves daños.

### Gas/líquidos inflamables

El equipo electrónico nunca debe ser usado en presencia de gas o líquido inflamable, ya que esto podría causar una explosión o un incendio grave.

### Humo/olores inusuales

En caso de percibir humo u olores inusuales provenientes de su ordenador, apagar y desenchufar el equipo de la red eléctrica. El sistema debe ser confiado entonces a un técnico cualificado para su inspección. Si el equipo continuara funcionando, esto podría ocasionar lesiones personales y daños materiales.

### Mantenimiento

El mantenimiento solo debe ser ejecutado por técnicos capacitados. Las tarjetas insertables (plug-in) de EMS que estén físicamente dañadas deben ser devueltas a EMS para su reparación según los procedimientos RMA (Return Merchandise Agreement) de EMS.

### Eliminación

Al final de su vida útil, todos los productos de EMS deben ser eliminados de acuerdo con las leyes y normativas locales. En el Reino Unido, contactar a EMS para organizar la eliminación. Nuestro número de registro WEE (Waste Electrical and Electronic Equipment) es WEEE/AA0005ZR.

## Sicherheitsanweisungen (D)

Die folgenden Sicherheitsanweisungen dienen der Vermeidung von Schäden an Ihrem EMS-Produkt und Verletzungen der Nutzer. Bitte lesen Sie sie sorgfältig durch, bevor Sie Ihr Produkt in Betrieb nehmen. Diese Anweisungen sollten allen Personen zugänglich gemacht werden, die mit der Nutzung und der Bedienung von EMS-Produkten betraut sind.

### Stromversorgung

Alle EMS-Produkte müssen an die Hauptstromversorgung angeschlossen werden. Die Stromversorgung muss unterbrochen werden, wenn Geräte ausgetauscht oder an einer anderen Stelle platziert werden sollen.

### Kabel

Kabel dürfen nicht mit Flüssigkeiten in Berührung kommen, da dadurch ein Kurzschluss und somit ein Schaden an dem Gerät ausgelöst werden könnte. Stellen Sie außerdem keine schweren Objekte auf die Kabel, um Schäden und offen liegende stromführende Leitungen zu vermeiden.

### Lüftung

Computerausrüstung sollte in einem gut gelüfteten Bereich aufgestellt werden. Die Lüftungslöcher am Computergehäuse müssen stets freigehalten werden, um eine Überhitzung und somit einen Geräteschaden zu vermeiden.

### Arbeitsumgebung

Die Geräte sollten in einer staubfreien und trockenen Umgebung, in der keine extremen Temperaturänderungen zu erwarten sind, auf einer stabilen Arbeitsfläche aufgestellt werden. In der Nähe der Geräte sollten keine Flüssigkeiten (heiße/kalte Getränke etc.) platziert werden, die verschüttet werden und schwerwiegende Schäden anrichten könnten.

### Gas/brennbare Flüssigkeiten

Elektronische Geräte sind nicht in Umgebungen zu verwenden, in denen Gas oder brennbare Flüssigkeiten vorhanden ist/sind und somit Brand- und Explosionsgefahr besteht.

### Rauch/ungewöhnliche Gerüche

Schalten Sie das System aus und trennen Sie es von der Hauptversorgung, wenn von Ihrem Computer Rauch ausgeht oder dieser ungewöhnliche Gerüche abgibt. Lassen Sie das System anschließend von einem qualifizierten Techniker prüfen. Bei fortgeführtem Betrieb besteht die Gefahr von Verletzungen und Sachschäden.

### Wartung

Wartungsarbeiten sollten nur von qualifizierten Technikern durchgeführt werden. Physisch beschädigte Plug-in-Karten von EMS sollten zur Reparatur unter Einsatz der RMA-Verfahren von EMS an EMS übergeben werden.

### Entsorgung

Am Ende ihrer Nutzungsdauer sollten EMS-Produkte gemäß den lokalen Gesetzen und Bestimmungen entsorgt werden. Für Nutzer in Großbritannien: Bitte kontaktieren Sie EMS, um Vorkehrungen zur Entsorgung von EMS-Produkten zu treffen. Unsere WEE-Registrierungsnummer lautet WEEE/AA0005ZR.

# + Introduction

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The professional AV market has begun to adopt 4K UHD technologies, with integrators and system builders demanding higher performance and greater resolutions in the video that they are working with.

The EMS XtremeDV-DP2 offers video professionals the ability to simultaneously capture multiple 4K, Ultra High Definition, video feeds each at 60 frames per second. Developed as part of the XtremeDV family of capture cards, the Vision-SC-DP2 offers unmatched capture performance and reliability.

- Two independent Display Port 1.2 Capture channels
- Eight lane PCIe Gen.3 interface, Net 6.4 GB/s total capture bandwidth
- Frame buffer memory 768 MB
- Up to 8k x 8k capture resolution available at lower frame rates\*.

## Key Features

### LiveStream Technology

- Low latency video and audio capture minimizes the delay prior to post processing

### MultiStream

- Open and independently control multiple instances of the same capture from a single input source

### Powerful hardware scaler

- Adjust the incoming video size to your requirements

### Text and bitmap overlay

- Overlay text and images onto the capture buffer

### Automatic video signal detection

- Accurate signal detection for all signal sources.

*\* 8K x 8K at lower frame rates supported based on preliminary testing. Further testing to be scheduled on availability of 8k sources.*

# + Hardware Overview

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## Dual Channel Video Capture

Channel 1: DisplayPort 1.2 (RBR/HBR/HBR<sub>2</sub>)

Channel 2: DisplayPort 1.2 (RBR/HBR/HBR<sub>2</sub>)

## Audio Capture

DisplayPort Embedded audio (16-24bit, 32kHz-48kHz)

## EMS Vision Performance Driver

Multiple cards per system, 16 streams per channel

Frame sync and time stamping

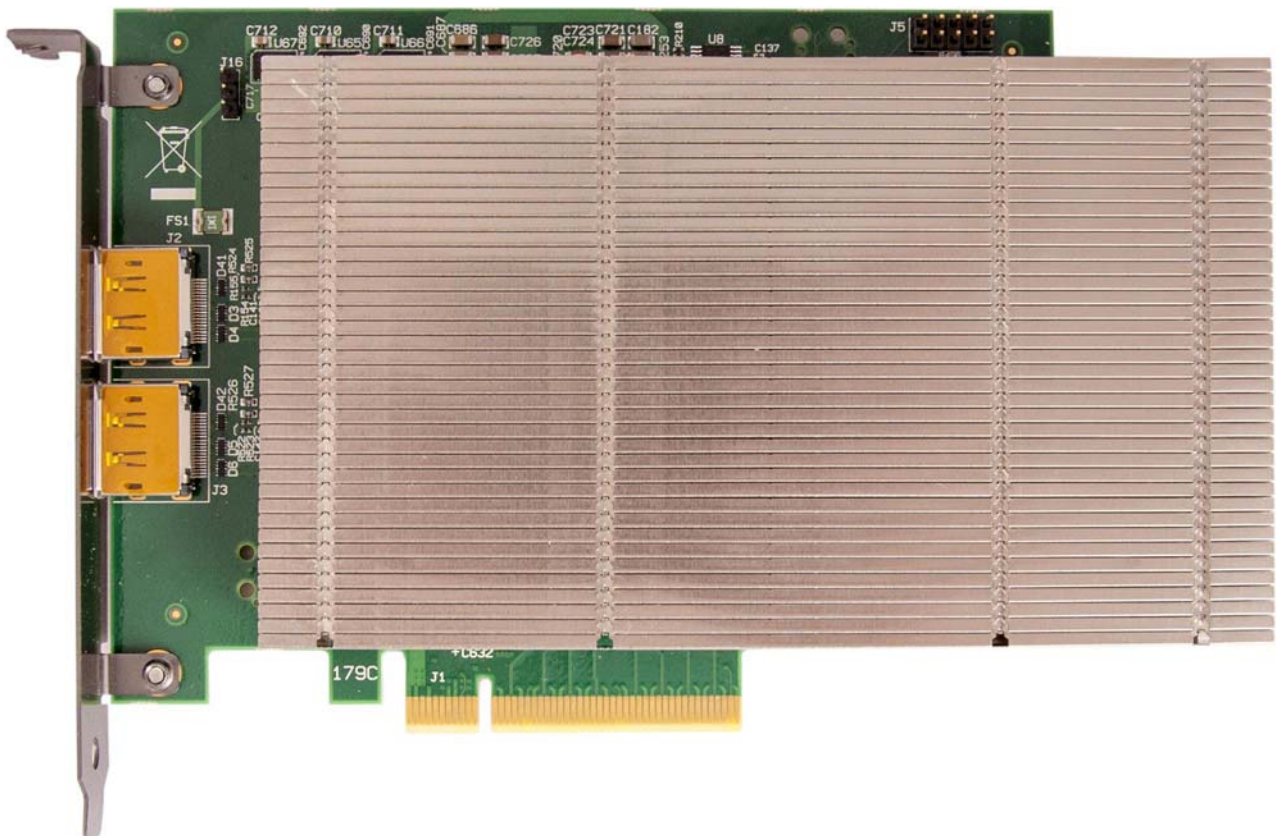
Automatic signal detection

Direct Show interface EMS

RGBEasy API

## Models

XtremeDV-DP2 - Dual DisplayPort 1.2 capture card



## Software Overview

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All Vision capture cards are supplied with a powerful software application for configuring the format of the input sources and displaying the data.

### Video Streaming

DirectShow drivers for WDM Streaming driver supports the following applications, to encode, record and stream video over networks or the Internet:

- Microsoft Media Encoder®
- VLC
- VirtualDub
- Any other DirectShow encoding software

For streaming applications, Vision cards can be used with Windows Media Encoder to compress and stream captured video. To replay the video, use Windows® Media Player.

Any application compatible with Windows® DirectShow technology can use Vision capture cards due to their built-in WDM support.

### Vision Software Capabilities

Timestamp support for streaming synchronisation:

- Synchronisation of multiple inputs across multiple cards
- Synchronise systems using network clock synchronisation
- For edge blending and other applications

Flexible and configurable EDID Management:

- Allows programming of custom EDID parameters for capture cards

Low Input to Output Capture Latency

DMA to third party graphics vendors back and front buffers via Direct3D

- Compatibility with AMD DirectGMA
- Compatibility with Nvidia GPUDirect

User Mode filter for source selection

- Enables cropping support in DirectShow on all inputs
- Supports Start and Stop trigger interface on all Vision inputs

EMS Unified Vision Driver

- Multiple cards per system, 16 streams per card
- Frame sync and time stamping

- DirectShow interface
- The RGBEasy API for advanced audio and video control
- Fully integrated for use with EMS Wall Control software for video wall applications

## Multistream

EMS's MultiStream feature is available on all EMS capture cards and enables multiple independently formatted video streams to be setup in parallel.

Each stream can be formatted completely independently and individual selection of resolution, colour space, and cropping region can be set for each stream. This maximizes bandwidth utilisation of the capture card PCIe interface, and also simplifies development tasks for application developers who do not need to implement video stream reformatting separately.

## Vision Application Overview

The application displays the connected source in a window; it has the following features:

- Scales the data to fit in the window
- Ability to set up sources accurately (settings automatically saved)
- Save a single frame to a file in one of the following formats: BMP, JPEG, GIF, TIFF, PNG
- Print a single frame
- Maintain the aspect ratio of the displayed captured data
- Cropping
- Display text over the data (on-screen display)
- Command line interface
- Help file documenting all features

### Note:

The supplied drivers and software require that you are using:

- **Windows® XP, Windows® Vista, Windows® Server 2003, Windows® Server 2008, Windows® 7 (x86 and x64 Operating Systems), Windows® 8 or Linux**
- **CD / DVD ROM Drive**



## + Specification

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Board Format	PCI-Express x8 plug-in card, 110mm x 177mm (incl heat sync)
Connectors (main board)	2 x locking DisplayPort 1.2
Maximum Capture Resolution	616MPixel/second capture bandwidth per channel providing 2 x 3840x2160 at 60Hz. Maximum capture surface of 8k x 8k at lower frame rates*.
Frame Buffer	768MB
Input Mode Detection	Supports SMPTE - 352 Payload Identifiers
Pixel Transfer Formats	Polyphase FIR scaling engine (3x3) for hardware downscaling and upscaling Colour space conversion allows captured data to be transferred in any format: RGB: 5-5-5, 5-6-5 or 8-8-8 (24bit/32bit) YUV: 4:2:2, 4:2:0 MONO: 8bit
Audio Capture	Embedded audio capture
Operating System Support	Windows XP, Windows Server 2003, Windows Vista, Windows Server 2008, Windows 7, Windows 8/8.1 and Linux
Power Requirements	Max current at 12V – 1.0A Max power ≈ 12W
Operating Temperature	0 to 35 °C ( 32 to 96°F)
Storage Temperature	-20 to 70 °C ( -4 to 158°F)
Relative Humidity	5% to 90% non-condensing
Warranty	3 years

\* 8K x 8K at lower frame rates supported based on preliminary testing. Further testing to be scheduled on availability of 8k sources.

*We are continuously developing the technology used within our product ranges delivering outstanding innovative solutions, therefore the specification may change from time to time.*



## Unpacking

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Your packing box should contain the following items:

XtremeDV-DP2 - Dual DisplayPort 1.2 capture card

**Note:**

**All plug-in cards are static sensitive and are packed in anti-static material. Please keep the card in its packaging until you are ready to install.**

**It is recommended that you do not discard the packing box until you are completely satisfied with the XtremeDV-DP2 capture card and it is fully installed and working correctly. We also recommend that you make a note of the serial number of the card in a prominent place before the card is plugged into the computer. This should hasten any query should you need to contact our Technical Support Department. The serial number is displayed on the card itself and the box label.**

## + Installing the Capture Card

You are likely to need a flat blade and /or a cross head screwdriver for the installation of the XtremeDV-DP2 card; it would be useful to have these to hand before you begin.

- Power down the PC (including peripherals), switch off at the mains and disconnect all the cables connected to the computer, noting the positions for accurate re-connection
- Remove the PC cover
- Locate a vacant PCI Express slot (x4 or higher) on the motherboard and remove the blanking plate (retain all screws)

**If you are in doubt consult your motherboard documentation to correctly identify a PCI Express slot. If the card is forced into a 32 or 64 bit PCI or PCI-X slot it will be irreparably damaged when the system is powered up and the warranty will be void.**

Reconnect all cables to the PC then connect a DisplayPort cables (not supplied) distributing the video source signal to a DisplayPort connectors on the XtremeDV-DP2 capture card

- Power up the PC and commence the software installation

### How to Connect Input Sources

The XtremeDV-DP2 card has two locking DisplayPort 1.2 connectors. See Fig. 1

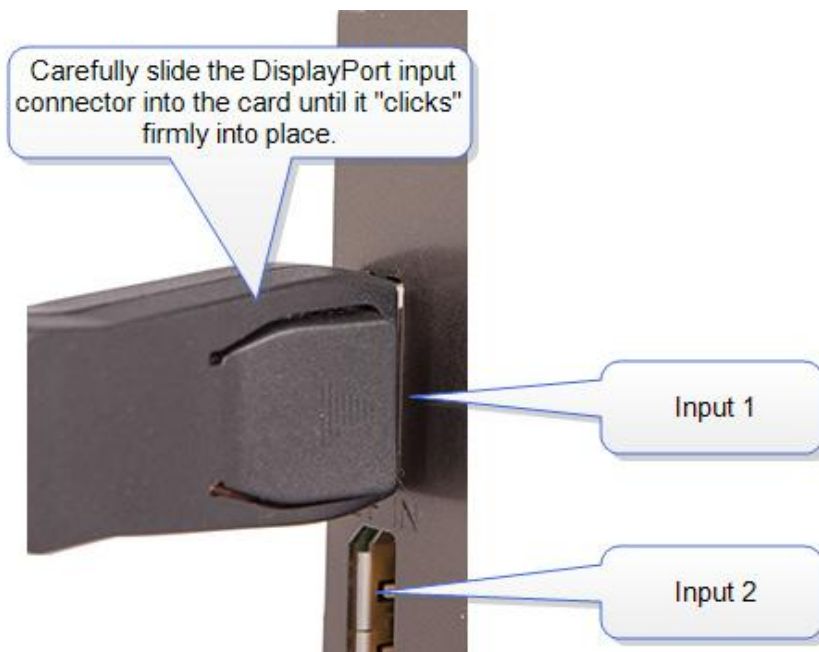


Fig. 1

When removing the DisplayPort cables from the XtremeDV-DP2, ensure the release button is pressed on the connector to allow the cable to release freely. (Fig. 2)

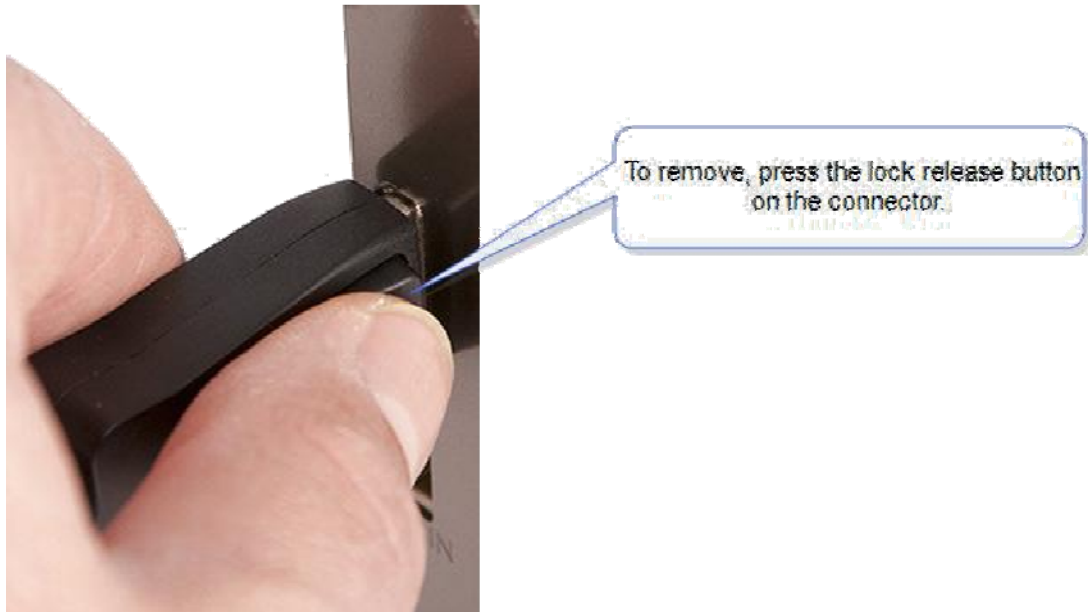


Fig. 2

## Cable Settings

When using the XtremeDV-DP2 a cable settings function becomes available in the Input Settings of the software application. DisplayPort sources often train the cable link at the maximum available bit rate, even if it is not needed for the required display resolution. Some longer cables may be unable to train reliably at these higher bit rates. The Cable Settings drop down menu allows the user to select a lower maximum bit rate to ensure a stable link.

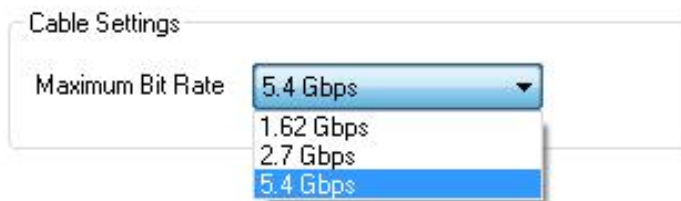


Fig. 3

## + Installing Multiple Cards

Multiple cards can be installed in a system providing a large number capture channels. Combinations of Vision capture cards in the same machine are supported by the Vision driver.

In order to control the order in which the driver uses the cards, it is recommended when installing multiple cards that the **J5** links on the XtremeDV-DP2 are configured. The example below shows the jumper link settings for up to 32 cards in a single system. When two cards share the same link settings, their order is determined by the PCIe bus.

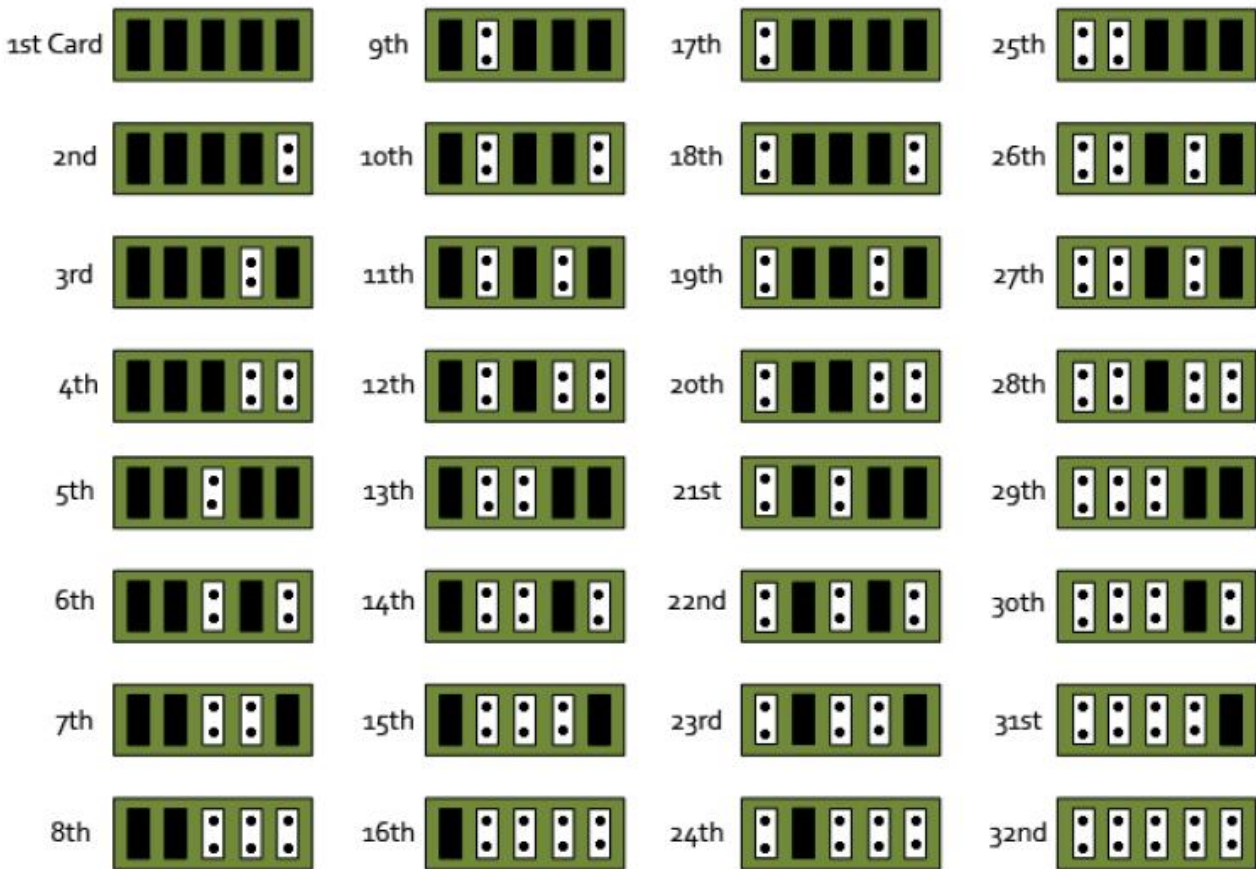


Fig. 4

### DirectShow

If you change the link ordering after installation you must run **dplinks.exe**. This program will update the existing input names used by the windows DirectShow interface.

To run the dplinks program open the **Run** by clicking on **Start/Run** and type dplinks and then press Enter.

The program will run, however no notifications are displayed.

## + Firmware Upgrades

The XtremeDV-DP2 cards allow firmware upgrade to be completed on site rather than returning the card to EMS. Whenever a firmware upgrade is performed, the SW2 on the DIP switch must be set ON. The DIP Switch can be located on the back of the XtremeDV-DP2 (See Fig. 5 ) To perform the upgrade, follow the step-by-step instructions provided by the upgrade application. The XtremeDV-DP2 is shipped with the SW2 switch set at on, therefore no action should be necessary.

In the unlikely event that something goes wrong during the upgrade process (e.g. System power outage) it is possible to revert to the factory settings by powering down the system, temporarily setting SW2 to the OFF position then powering up the system. Once the system has rebooted, set the SW2 back to the ON position (while the system is still powered up) and restart the firmware upgrade process.

It should be noted that the latest driver installation program includes an automatic firmware update, if required. Therefore, prior to installing the application and driver, ensure that SW2 is set to on.

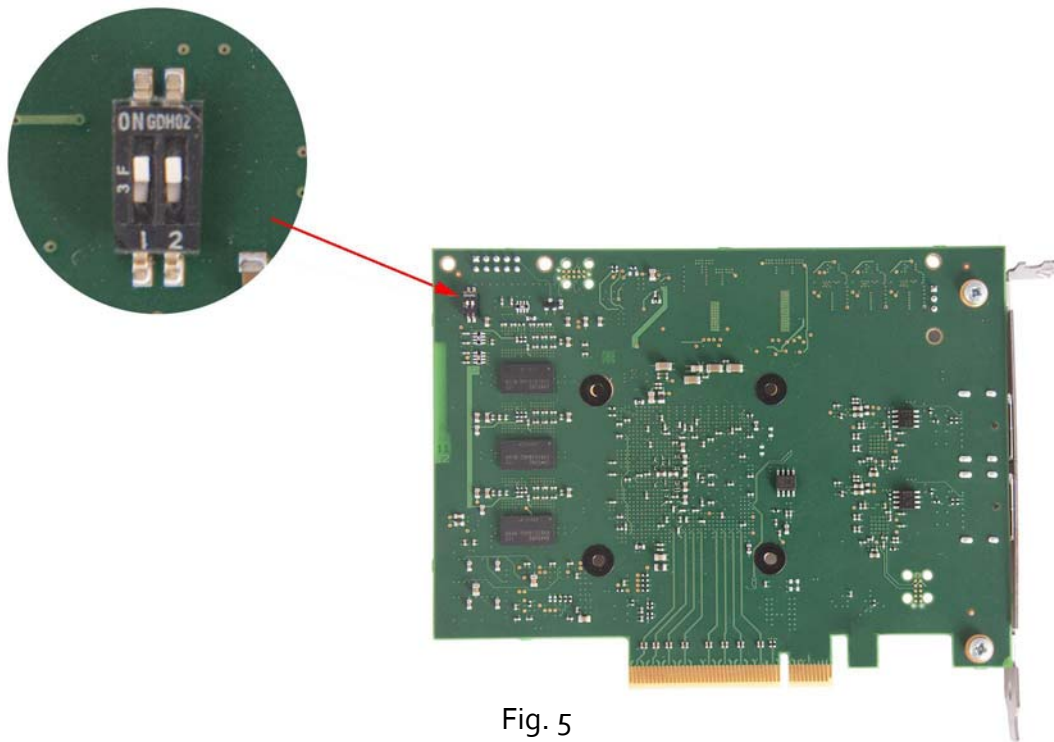


Fig. 5

## Software Installation

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The Vision software (driver and application) is installed by inserting the CD that was shipped with your card into your CD ROM drive. The installation process should start automatically.

Should the CD fail to autorun use **Explorer** to browse the CD, locate then double click on **install.exe** file e.g. **d:/install.exe** and click on **Install Software...** and follow the installation wizard instructions as prompted.

Regular software updates are available from our website: [www.EMS.co.uk](http://www.EMS.co.uk)

Also available on the EMS CD:

- The Release Notes - The release notes contain the latest information on the VisionAV-HD
- Installation instructions.
- Release history
- Known problems
- Troubleshooting
- The application Help File - Instructions on how to use the application. The help file is in d:/software/vision.chm. The help file must be located on the local machine to view its content.

### Using the card with other EMS products

The XtremeDV-DP2 captures data and stores it in an on-board video buffer. This data is then copied using DMA to the host system for display, storage or streaming.

When a EMS graphics card is used, XtremeDV-DP2 transfers the data directly to the graphics card thereby increasing performance. The XtremeDV-DP2 sends the relevant portions of each captured image to each display channel and instructs each channel to use its graphics engine to render the data. This fully utilises the hardware and dramatically increases performance.

When a Direct3D compatible graphics card is used the data can be transferred direct to the graphics card in a similar manner to the EMS graphics card with the same benefit of non-tearing captures.

When the data is displayed on a non EMS graphics card, the XtremeDV-DP2 sends the data to system memory or direct to the graphics card, dependant on the software used for display.

EMS has a long and very successful history in the computer graphics industry. EMS has been marketing and supplying high performance, high quality graphics display systems to the world's largest and most demanding companies and institutions since 1992. EMS was one of the founding companies of multi-screen Windows acceleration using single and multi board solutions. Now using the very latest display technology EMS offers some of the world's leading multi screen graphics accelerators for the most demanding applications.

As new technology advances, so we at EMS improve the performance and functionality of both our hardware and software to give our customers more. Following a continuous development program, we pride ourselves on our support and responsive nature towards all our customers and their changing needs. As more sophisticated equipment and techniques become readily available, so we are there to exploit the power and potential that this technology presents.

## Technical Support

Registered Users can access our technical support line using, email, and the Support page on the EMS Web Site, usually with a response within 24 hours (excluding weekends).

### [Via Email](#)

Email to [support@ems-imaging.com](mailto:support@ems-imaging.com) with as much information about your system as possible. To enable a swift response we need to know the following details:

- Specification of the PC - including processor speed
- Operating System
- Application Software
- EMS Hardware / Software
- The exact nature of the problem - and please be as specific as possible.

Please quote version and revision numbers of hardware and software in use wherever possible.

## Copyright Statement

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